

SEN-QAPM-001 Quality Policy

1.0 Background and Policy

Senversa strives to be an industry leader in our consulting practice areas, and to provide specialist and exceptional quality scientific and engineering services, and project and business management functions that meet our quality objectives.

The key quality objectives for our operations are to:

- Be an industry leading organisation known for providing high quality services.
- Meet or exceed stakeholder requirements and expectations for quality management.
- Implement and maintain a quality management system that is fit for purpose.

All employees and stakeholders are responsible and accountable for working together to implement our quality system and create a working environment that delivers exceptional quality services and products to our clients. Management, under direction of the Board, is responsible for all matters related to quality under Senversa's control, to demonstrate that delivering quality work is a part of our corporate culture.

2.0 Implementation

Senversa will implement and seek to continually improve our systems and procedures to:

- Employ the highest quality available staff.
- Maintain a sustainable rate of growth to ensure high quality services are delivered to clients.
- Develop, implement and review objectives and targets for continuous improvement of all service and products we deliver.
- Partner with clients and suppliers that share our values and quality objectives.
- Provide information, instruction, training and supervision to our employees, empowering them to develop their careers and provide high quality services.
- Ensure the appropriateness, consistency and currency of information used in our operations.
- Ensure adequate resources are provided to implement this policy.

Senversa Board Chair:

Melissa Porter

Date: September 2025